

Announcing a valuable enhancement to your travel assistance program.

Second Medical Opinion, provided by Assist America.

CNP Cyprialife is pleased to offer second medical opinion as an addition to its program.

What is Second Medical Opinion?

Second medical opinion allows a participant to receive a documented second medical opinion on a complex, grave or critical illness diagnosis, directly from a specialist working in a world class medical institution. This value-added service provides the participant peace of mind knowing that his/her diagnosis has been confirmed and/or that the prescribed treatment is the most appropriate option available locally and internationally. Participants have access to world-class medical opinions within their reach, at the moment they need it most.

What is included in the service?

- Confirmation of a diagnosis
- Advice on the best course of treatment
- Evaluation of case where a diagnosis is not yet possible
- Follow up on a case reported previously

What are the limitations on getting a second medical opinion?

There are NO limitations on:

- The type of complex, grave or critical illness
- The number of consultations on a given case or for the same member (provided that the case merits a re-evaluation)
- Pre-existing conditions; any new occurrence can be evaluated

How can participants initiate a second medical opinion?

- Once a diagnosis has been received, the participant contacts either Assist America or their insurer to initiate the request for a second medical opinion. A participant provides all medical reports, charts, data and relevant medical history to initiate the evaluation.

How will participants receive a second medical opinion?

- A participant will receive a written opinion from a licensed physician practicing in a discipline that relates to the diagnosis within 5 US working days of receiving all required information.

For more information on the program, contact CNP Cyprialife at +(357) 22 11 12 13.



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